

Powerhouses of Knowledge Gathering

Resource Roundtable: Community Meeting 2

Wednesday, January 14, 2020

ASSESSING THE INVESTMENT NOW & NEEDED

Please take 5 to 7 minutes to jot down your thoughts on the following. Please leave to share as data.

SOURCE/RESOURCE	WHAT IS THIS LIKE NOW for YOU or YOUR AGENCY (circle/note if you responded for yourself or your agency)	WHAT WOULD IT TAKE TO GET WHERE YOU'D LIKE W.C. TO BE?
<p>COSTS:</p> <p>What are the cash costs of staff time, technology, other items to Manage/Curate the Resource(s) needed to do adequate resource, navigation, referral or case management work?</p> <p>What other costs should be considered?</p>	<ul style="list-style-type: none"> • Don't know-FT/FTE. • Bellingham school district has a large department that include communication + technology that manage our web site. • Cash lost?-hourly/salaried wage • FSC's + school staff: CPR compliance. • Printing cost-brochures. • State funding. • We do not have a centralized person for resource curation. Cost is mainly staff time as each individual seeming has their own list. • Right now we have 1 person who has limited capacity to maintain + update resource lists. Not enough time available/ allocated. Use interns unsuccessfully. Partner w/other agencies who also have limited capacity for this. • Current resources referrals and through events like health fairs, housing summits, senior day in the park that involve partner organizations. • Got lots of inquiries. • 6 FTE. • 5-25% of each case manages time looking for services for youth. • CRC staff are paid to update directory. • 5 hrs/wk, 100/wk. • Making these resources accessible to clients, explaining, assisting. • little cost-we send to CRC or tell what we know 	<ul style="list-style-type: none"> • \$ dedicated, knowledgeable staff, county gov. 4 investment • Community wide commitment of resources to a central shared utility that has current, accurate resource info, allows a direct referral to the resource, and confirmation that a client has kept the resource apt. • Direct + indirect cost • Grant writing to their effort • Easy to Navigate

<p style="text-align: center;">CAPACITY:</p> <p>What is the capacity of your organization to manage or curate resource information adequately? How many paid and volunteer staff? How much time?</p>	<ul style="list-style-type: none"> • Part time 1 staff, interns sometimes (not effective). • Right now consider no longer maintaining our resources guide. • Need to build capacity should be permanent staff. Experienced in community. Inter to support the permanent staff. • It's up to the 2 homeless liaisons to manage/update the school district's community resource page. • Spend about 2 hours per year updating info. • 1 staff update website – all staff share info. • As need basis. (3 staff) 2 FT/IPT. • DSHS potentially has a huge capacity to staff centralized resources however 40 +FTES is not plausible it would seem. • Haven't ever been on 2-1-1, not on healthbr back burned. • 2 FTE. • Minimal. • Increased client members make it difficult to maintain directory. • Typically an inter assignment, hard to prioritize it. • No capacity, no staff resources focused on this work in collecting on sharing info. • Refer calls to EWRRRC. 	<ul style="list-style-type: none"> • Internal system. • Facebook: personal relationship based. • Less calling. • \$. • Community wide resource. • Properly equipped staff. • Ability to have capacity to add permanent staff. • 1 full time dedicated staff person.
<p style="text-align: center;">COMMITMENT:</p> <p>How would you describe the commitment of your organization to investing adequately in access to services via resource management/curation?</p>	<ul style="list-style-type: none"> • I think we should be 100% committed however, I don't know leadership active commitment. • Time, staff our infrastructure. • I want to commit to a solid plan. • Conceptually – high \$ - minimal. • Committed. • Strong commitment consider it a key role for our organization. • Committed, but no dedicated funding stream so other priorities take president. • 	<ul style="list-style-type: none"> • Collaborative effort sustainable funding sources. • Org. is part of a collective impact effort. W/ representation. • Hearing from higher management that they are committed to resource creation. • Don't want to be the keeper of resources.
<p style="text-align: center;">TRAINING:</p> <p>How does your organization currently train other staff/professionals as to</p>	<ul style="list-style-type: none"> • Monthly • 1:1 from supervisors, when staff has questions. • On the fly. 	<ul style="list-style-type: none"> • A community resource utility exists about which staff can be trained. • Discussing more thoughtfully about specific dept. • Could train + out reach.

<p>pass on organizational knowledge of resources adequately?</p>	<ul style="list-style-type: none"> • We do not provide resource on boarding. • Transfer knowledge. • Unsure. • New higher orientation, word of mouth. • No training. 	
<p>CONFIDENCE: What is your level of confidence that you or your organization is providing a “good”/real time accessible/up to date referral?</p>	<ul style="list-style-type: none"> • Good but not. • Rural time. • Limited outreach to community. • 50-50. • Low given I’ve de centralized nature of our resource management. • Moderate. • Low confidence. • 50% - higher depending on the individual staff member? 	<ul style="list-style-type: none"> • We have the knowledge but not the capacity. • Need way to fund the people until or have the Knowledge to fund or find centralized system.