Community Information Exchange®

Health Leads

CIE National Member Network Meeting

April 9, 2021

8:30 am Pacific | 11:30 am Eastern

Karis Grounds, 211/CIE San Diego

Beth Johnson, 211/CIE San Diego

Tanissha Harrell, 211/CIE San Diego

Roxanne Suarez, 211/CIE San Diego

Julie Wang, Health Leads

Artair Rogers, Health Leads

Meagan Puzacke, Health Leads

Agenda

- Welcome & Introductions
- Developmental Stages of System Design, Artair Rogers
    - Breakout Discussions
    - Group Debrief/Report Out
- CIE System Drivers, Karis Grounds
    - Group Discussion
- Wrap-Up

Welcome & Introductions
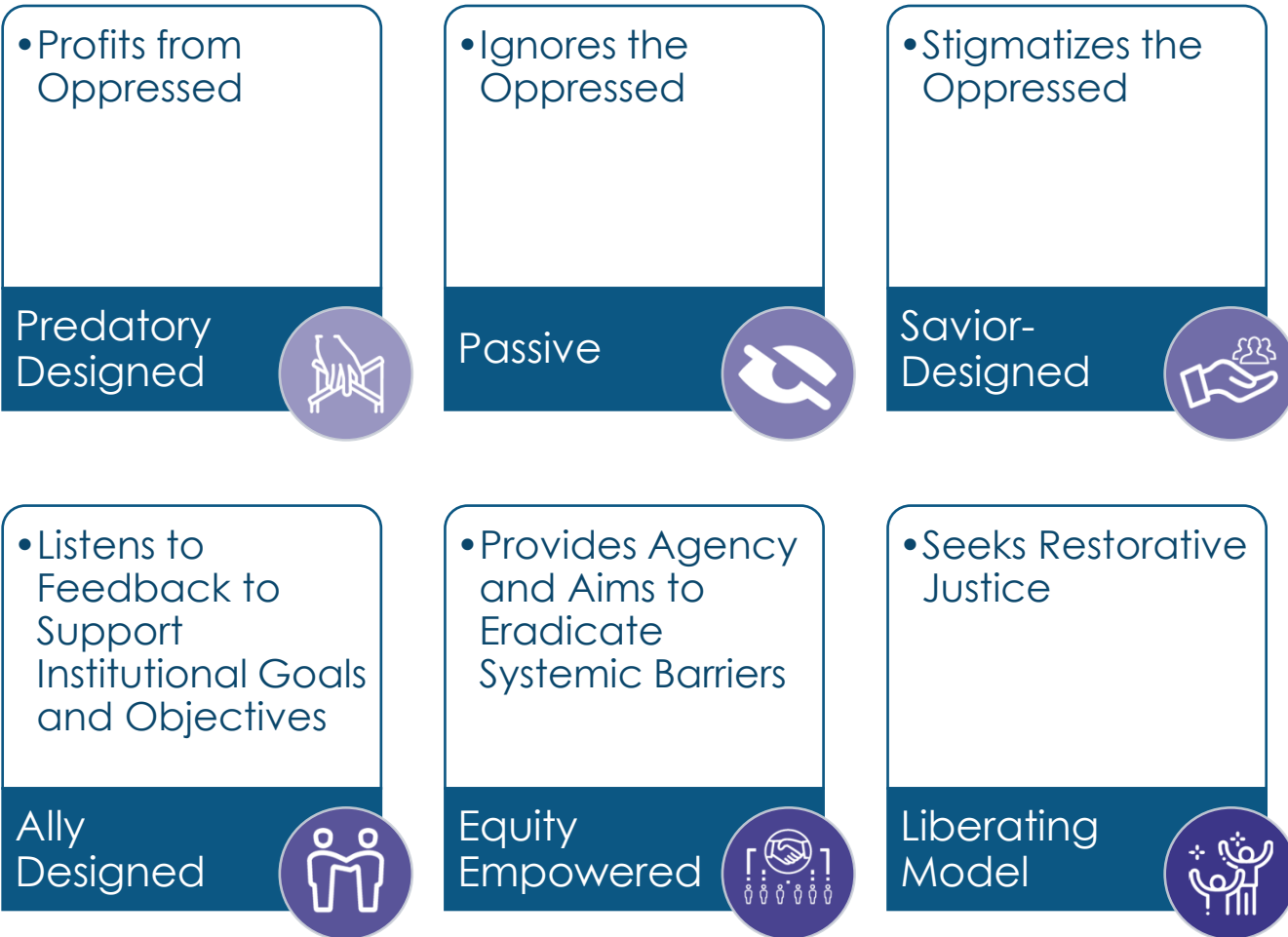
In Zoom Chat Box

Tell us your

- Name
- Organization
- Geography

Interactive Centering

1. Where are you planning to go on your first vacation once social distancing and travel restrictions are completely lifted?

2. Given the impact of COVID-19 on our communities, how would you characterize the weather forecast for your CIE planning or implementation efforts?
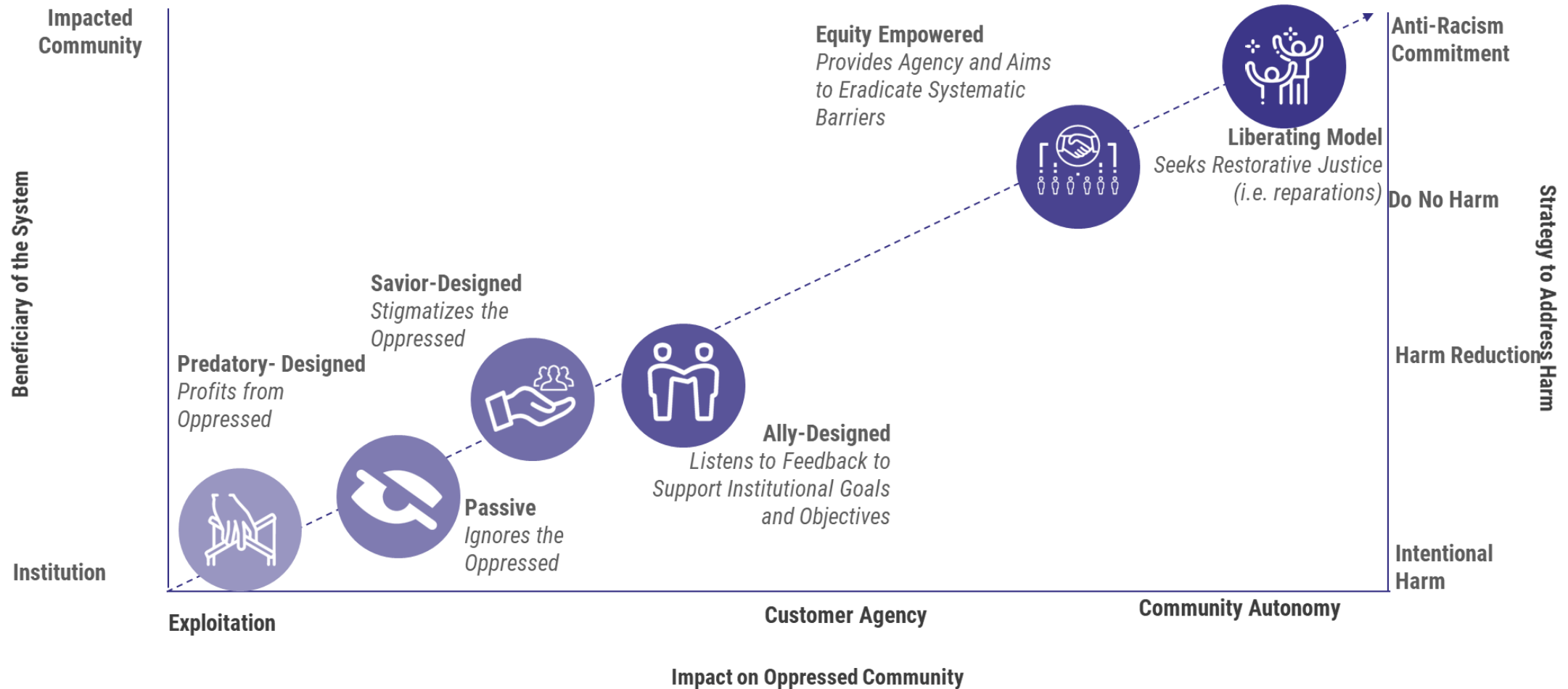
Development Stages of System Design

Artair Rogers, Health Leads

- Profits from Oppressed

Predatory Designed

- Ignores the Oppressed

Passive

- Stigmatizes the Oppressed

Savior-Designed

- Listens to Feedback to Support Institutional Goals and Objectives

Ally Designed

- Provides Agency and Aims to Eradicate Systemic Barriers

Equity Empowered

- Seeks Restorative Justice

Liberating Model

Partially adapted from the National Institute for Children's Health Quality. See:
https://www.nichq.org/insight/savior-designed-equity-empowered-systems

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Development Stages of System Design

Breakout Groups

Breakout Groups (Facilitators)

1. Liberating - Tanissha Harrell
2. Equity Empowered - Artair Rogers
3. Ally Designed - Meagan Puzacke
4. Savior Designed - Julie Wang
5. Passive - Roxanne Suarez
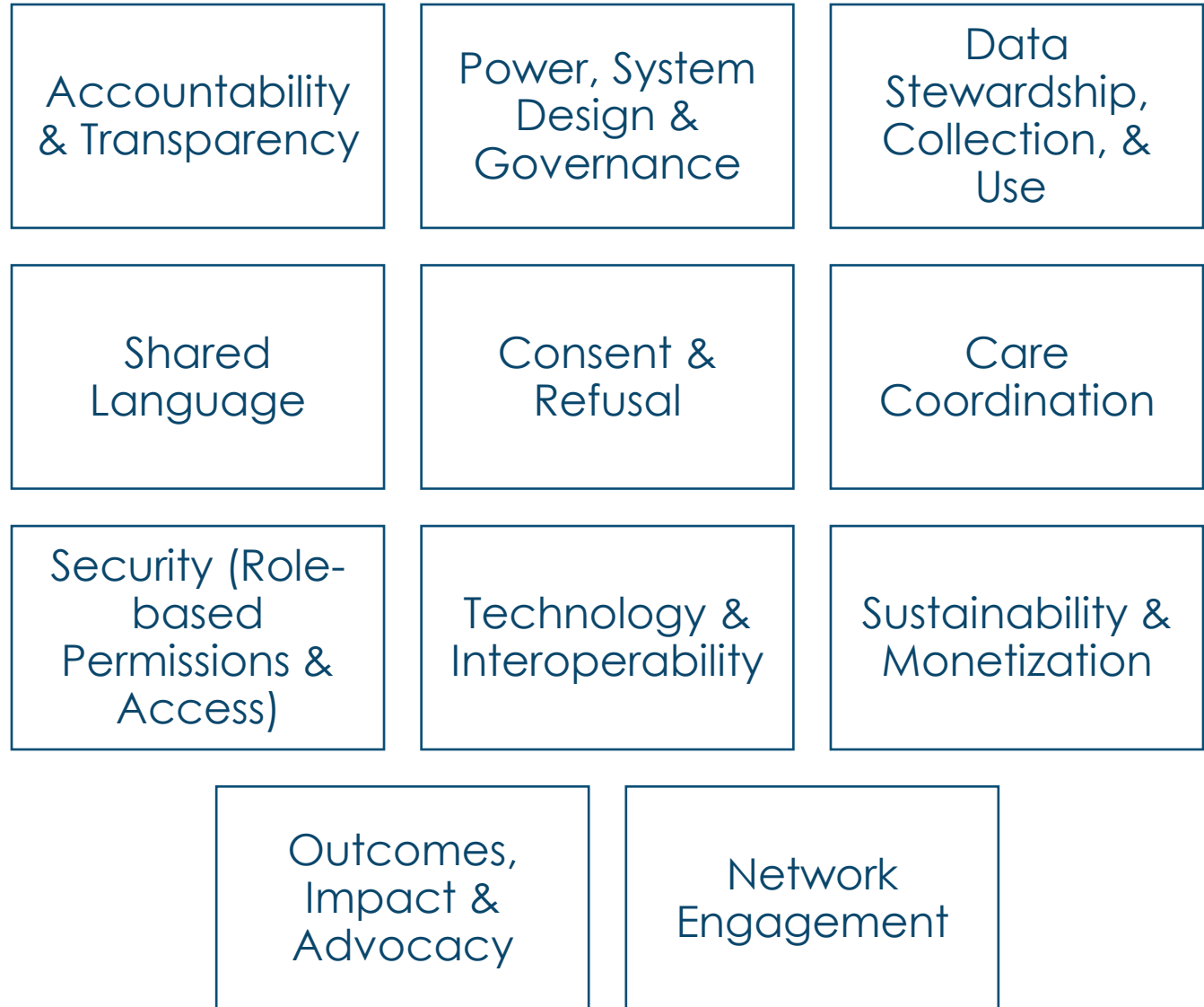6. Predatory - Karis Grounds

Discussion Questions (Pick One)

A. How does this design system resonate with your own community or approach?
B. What are some key elements to call out about this model?
C. What are the advantages to pursuing this model?
D. What are the challenges and/or disadvantages to pursuing this model?

Group Debrief/Report Out

A. How does this design system resonate with your own community or approach?

B. What are some key elements to call out about this model?

C. What are the advantages to pursuing this model?

D. What are the challenges and/or disadvantages to pursuing this model?

CIE System Drivers

Karis Grounds, 211/CIE San Diego

Accountability & Transparency	Power, System Design & Governance	Data Stewardship, Collection, & Use
Shared Language	Consent & Refusal	Care Coordination
Security (Role-based Permissions & Access)	Technology & Interoperability	Sustainability & Monetization
Outcomes, Impact & Advocacy	Network Engagement	

Drivers & Definitions

Informed Consent & Refusal

- Process in which someone's information is shared with others, and ability/inability to stop the use or sharing of information

Power, System Design & Governance

- Core stewardship and decision-making of a CIE, including voices that are represented and influence on the system. Define purpose, mission and value proposition.

Data Stewardship, Collection, & Use

- Who stewards and the rights to the collection and use of personal data, and is in position to provide analysis

Accountability & Transparency

- Responsibility/Role in which information is gathered, used and shared to make change or influence decisions for individual, across organizations and with the larger community.

Security (Role-based Permissions & Access)

- The protection and partitions in place that delineate who sees specific types of information and how information is accessed

Technology & Interoperability

- Tool used to share information and its ability to integrate and exchange responsibly and ethically with other systems.

Sustainability & Monetization

- Process in which the initial investment, cost-savings, ongoing benefit/profit and re-investment

Shared Language

- Collective definition of comprehensive health and social needs through standards and best practices across systems of care, which could include the individual/family, and infrastructure to support the communication.

Outcomes, Impact & Advocacy

- Significance of the impact on the population, how it is measured, who defines the measurements and how they are shared.

Care Coordination

- System can organize and support participation across organizations and with the Individual/family.

Network Engagement

- Role in which participating organizations and institutions are bought in, ready, engaged on infrastructure, quality improvement, workflows and learning.

Group Discussion

- Feedback on the definitions of the drivers
  - Are any missing?
  - Any concepts that need to be included?
- In relationship to a specific system design, what are the key pieces to highlight from a community-based organization perspective/community-member/customer perspective?

Connecting for Better Health Panel Series Session 2:
Data Sharing to Promote Health Equity in California

Hector Rodriguez, PhD, MPH
UC School of Public Health
Director, Cal-IHEA, Panel
Moderator

Julia Adler-Milstein, PhD
Professor of Medicine UC
San Francisco, Panelist

Alice Hm Chen, MD, CMO
Covered California
Panelist

Rhonda M. Smith, MBA, ED
CA Black Health Network
Panelist

- Date: Wednesday, April 28, 12-1 PT

Register at https://bit.ly/3fhajxW

COMMUNITY INFORMATION EXCHANGE
VIRTUAL SUMMIT 2021
September 8-10, 2021

Wrap-Up

- Send additional feedback to **bjohnson@211sandiego.org**

Upcoming Events

- Connecting for Better Health Webinar: *Data Sharing to Promote Health Equity in California* Wednesday, April 28 12:00 – 1:00 Pacific | **Register**

- **Next Network Meeting** July 2021 (invite forthcoming

- **SAVE THE DATE** CIE Virtual Summit 2021, September 8-10 **Early Bird Registration is Open!**