April TPC Meeting

Members in Attendance
Heidi Knickerbocker, Opportunity Council
Neil McKay, Whatcom County Library System
Kathryn DeFilippo, Whatcom County Health Department
Vesla Tonnessen, Whatcom Early Leaning Alliance
Dean Wight, Whatcom County Human Services
Kristi Slette, Whatcom Family and Community Network
Kess Nelson, Whatcom County Health Department
Jeff Judkins, Opportunity Council
Sarah Lane, Health Ministry Network
Blake O'Connor, Department of Social and Health Services
Chris Orr, Whatcom Council on Aging
Daniel Aguilera, Washington Labor and Industries
Tilda Doughty, Opportunity Council
David Roehn, North Sound Accountable Community of Health

OPENING
Connection Activity
Name, Affiliation, share one thing that has brought you joy in the past couple weeks

UPDATES
Outreach and Education
- Continuing outreach to update resource directory
- Resource guides:
    - Finalizing clothing resource guide and web page, planning to launch in newsletter in May
    - Continuing work on identifying hygiene and basic needs resources for additional guides
- Trainings/education:
    - Held 2 credit education webinars in March
    - Holding a Basic Food webinar next week

PRESENTATION & DISCUSSION
Resource Mapping Presentation
- **Link to Resource Mapping Document**

Case Statement/Vision Statement
- Review and discuss final draft of Case Statement
    - Looking for: is the language clear, concise, and understandable? Is it impactful— does it move you? Would you endorse it?
    - **Link to Draft for TPC Review and Comment**
- Next Steps: send to 3-4 key stakeholders; after feedback/buy-in from first few recipients, will send to rest of identified stakeholders
- Feedback:

- *Make sure we add a sentence or two in each phase about how this work will be done EQUITABLY. In Phase I: Sentence that calls out funds and work to rebuild relationship with agencies. Co-design with End Users--relationship re-building.*
- *Funding Needs: Short Term Solution for OC. How specific do we need to be about who will be the primary owner of this work. Will OC be the obvious curators or may it be an RFP for someone else?*
- *Would a story help? A direct quote from who we want to serve. Testimonials.*
- *Need to address staffing needed to navigate the database with/for folks.*
- *Where has this been done before? At this stage, just offering the confidence that this can be done through specific examples provides an element of clear, concise assurance. And we can shape the tools to serve our local community well.*
- *How do we address the non-technology user--how do they access?*
- *End users who have hesitation or pause about being "in a system". They may not seek help at all if their information will be captured in a system.*
- *CIE Part 3. Is there a realistic model that works?*
- *Ejas is a program and referral system that the state uses to make closed loop referrals with community partners (OC, ESD, DVSAS), and it does work in Whatcom. It should be possible to build something similar for our county needs*
- *CIE Models have worked out agreements for sharing, regulatory levels. San Diego has a working model that we are looking at how to scale across and improve.*
- *Integration of service system via technology and services. Design would allow interface between multiple sources of information.*
- *We aren't making 1 door, we are making sure all those multiple doors connect to the same resources, and that is really a huge part of this equity design.*

Matrix
- **Link to Matrix**
- Feedback:
  - *Add COVID-specific resource repositories*
  - *The efforts that all agencies invest capacity into to fill up website resource lists is also worth mentioning.*
    - *Making a point about the capacity it takes to manage and curate accurate, up to date resources. Minimizing effort.*
    - *The pitch could be that is fiscally responsible to do this.*
  - *Child Care Aware has a state/regional database*
  - *A faith-based database (if that exists) should be included*
    - *CTK is connected to the food bank, may be a good place to start for faith-based resources*

CURRENT & EMERGING RESOURCE DATABASE EFFORTS
Unite Us
- May be coming to Whatcom County in some capacity through school districts
- A for-profit business working with Kaiser Permanente and others
- They are working in Snohomish and Skagit at some level
- Selling a product that may be part of CIE models, which is our Part 3.
- Planning to meet with Chuckanut Health Foundation to make inroads into Whatcom County
  - There is a meeting next week that Dean will sit in on to represent this group. He will ask "What are you bringing" that could help us.

Mapping Youth Mental Health Resources
- Updates from Kristi's meeting with Laura Welker

Other Updates
- Healthy Whatcom
  - Effort that informs the Community Health Improvement Plan
  - Housing Stability, Youth Mental Health, and Childcare are the 3 top priorities. These are at the Center of Child Family Action Plan.
  - In May there is a series of workshops starting.
    - Early Childhood focused for first sessions.
    - We are working with Results Based Accountability, which helps us "turn the curve".
    - If anyone wants to participate to set a plan for change, please let Vesla know and she can hook you up with an invitation: welacoordinator@gmail.com
- COVID Impact Assessment being developed
  - County will receive funds for this community
  - Funds are fairly unrestricted at this stage
  - Short timeline: report by June to submit to County Health Board by July

CIE National Network Meeting
- Takeaways from meeting
  - **Link to slide deck from meeting**, including Development Stages of System Design model

CLOSING
- Reminder of next steps:
  - Case Statement re-draft by next week, will be sent out for your "endorsement"
  - Sarah will help us find a Faith Based database for the Matrix
  - Continue to add to **Matrix** and **Network of Networks** (and fill in any blanks)

Next meeting: 5/21, 11-12:30