

### ***Members in Attendance:***

Kristi Slette – Whatcom Family Community Network  
Neil McKay – Whatcom County Library System  
Jeff Judkins – Opportunity Council  
Patty Boyce – United Way  
Greg Arnold – North Sound Accountable Communities of Health  
Deirdra Brummer – Opportunity Council SEAS  
Dean Wight – Northwest Youth Services  
Stacy Malone-Miller – Northwest Regional Council  
Heidi Knickerbocker – Opportunity Council  
Vesla Tonnessen – Whatcom Early Learning Alliance  
Yarrow Greer – Opportunity Council  
Janet Malley – WTA, Aging Well Whatcom  
Lisa Sohni – Opportunity Council

### ***Agenda and Meeting Notes:***

#### **Welcome/ Connection Activity**

#### **What We Learned from Last Meeting**

- 4 goals:
  - Partnering/collaboration needs:
    - community-wide trainings
    - outreach and engagement efforts
  - Potential work-group needs:
    - resource database
    - CIE

#### **Community-wide Training**

- Review TPC poll results
- Review CRN survey results
- What we're working on:
  - Specialized guides, starting w/ housing
  - Specialized trainings on specific topics (starting w/ housing)
    - i.e. veterans, housing, senior resources
    - Collaborating w/ experts in the field
    - We facilitate, partners present
  - Navigating community resources training

#### **Outreach and Engagement**

- Starting small, focusing our efforts on building resources: start with outreach to groups and coalitions to start building our network
  - Promoting CRN Newsletter
  - Future: promoting resource guides and trainings, eventually database
- List of coalitions and community groups
- Other suggestions:
  - Whatcom Behavioral Health Stakeholder Gathering
  - Mt. Baker Community Coalition
  - Aging Well Whatcom
  - Healthy Whatcom (guided by the Health Department)

- Interfaith Coalition
- Regional integrated BH provider group
- Ideal Option for Opioid Hub and spoke network
- ACES/Resilience Network
- Love INC/Better Together Networking Breakfast List
- Whatcom Taking Action

## CIE

- What is a CIE?
- Toolkit/ webinars
- Takeaway: explore a solution that has interoperability, system that works well w/ other systems

## Resource Database

- Results of CRN poll
- 211 pros and cons from last TPC meeting
- Other Local Efforts
  - Generations Forward
  - Are there others?
- Regional Efforts
  - Help Me Grow
    - *From Vesla:* Info on Help Me Grow: <https://helpmegrowwa.org/action-teams>  
If you want to be a part of the upcoming HMG conversations/development, email me at [welacoordinator@gmail.com](mailto:welacoordinator@gmail.com)
  - Ideal Options / Now Pow
  - Dept. of Health / Within Reach / Healthbridge
- Activity
  - Individually explore 4 existing databases looking for:
    - How accurate were the resources?
    - How easy was it to navigate the site?
    - What elements or unique characteristics worked well?
    - Which aspects were frustrating or difficult to use?
  - Databases:
    - 211: <https://wa211.org>
    - SEAS: <https://whatcomtakingaction.org/wp-content/uploads/2013/09/seas-resource-directory-2015-09-17.pdf>
    - Parent Help 123: <http://parenthelp123.org>
    - Washington Community Living Connections: <https://washingtoncommunitylivingconnections.org/consite/index.php>
- Activity Debrief, What We Learned:
  - My situation toggles and comparisons between organizations: helpful
  - Searchable and updated—not stagnant, printed
  - Taxonomy is important
  - Database should be adaptive and shared
  - Build common local language – “shared language” would be part of training curricula
  - Find out if 211 has a shared taxonomy across nation, or if it is state/regionally shared
  - 211 has a negative connotation in Whatcom County: trust issues, would need to rebuild partnership, outreach campaign
  - Partnerships with County Library System and 211 may be happening

- We need an open, collaborative partnership with whoever is the repository/technical entity and the community curators and lead curator.
- A Community Vision of Lead Partnerships: WCLS; WCGov; OC as lead curator; Community Curators aligned with Social determinants of health.

#### **Closing Poll**

- What is the path forward for our resource database efforts?
  - Go all-in with 211 (0%)
  - Do our own thing without 211 (28.6%)
  - ***Do our own thing with 211 interoperability/ ability to automatically update to 211 (71.4%)***
  - Collaborate with another existing database (0%)

***NEXT MEETING: FRIDAY, 10/16, 11 AM – 12:30 PM***