10/16 TPC Meeting Agenda + Notes

Members in Attendance

Kristi Slette – Whatcom Family Community Network
Neil McKay – Whatcom County Library System
Heidi Knickerbocker – Opportunity Council
Rachel Lucy – Peace Health
Lisa Sohni – Opportunity Council
Vesla Tonnessen – Whatcom Early Learning Alliance
Jeff Judkins – Opportunity Council
Jen Geracie – Peace Health
Kathryn DeFilippo – Whatcom County Health Department
Heather McGuinness – North Sound Accountable Communities of Health

Welcome/Intros

PART I: Updates on Goals

Community-Wide Resource Training:
- Developing a housing resource guide for people experiencing homelessness, and accompanying housing resource web pages (whatcomabc.org/housing)
- Feedback on housing guide draft (sent out with meeting announcement)
  - *Discussion:*
  - o *Check "Lingo": Switch Up to more common language.*
  - o *Amplify access to severe weather shelters.*
  - o *Idea: add a video, in different languages, to provide a short overview*
  - o *Inform about navigation/systems vs. exhaustive list of providers, but the way to access.*
  - o *"I'm looking for..." headings*
  - o *Accessible language for public, and public in urgent/crisis, trauma. Trauma informed approach to language.*
  - o *Opportunity to run it past Ann Beck/Barbara Vinna Johnson/Emily O'Conner at Lydia Place*
  - o *Consider color and font contrast for readability*

Outreach
- Contacts with Coalitions/Networks/Alliances to Share Resource Roundtable
  - o Presented to the Whatcom Coalition to End Homelessness
  - o Upcoming presentations to DSHS and Whatcom Asset Building Coalition
- Ideas for other groups to outreach to?
  - *Discussion:*
  - o *Contact Lisa Moulds, Whatcom Prevention Coalition. lisamoulds@wfcn.org*
  - o *Mt. Baker Community Coalition, Wa'Lynn Sheridan, mbcoalition@wfcn.org*
  - o *Generations Forward*
  - o *Check with colleagues at North Sound ACH to see what coalitions/networks would be useful*

- *Ferndale Community Coalition, Rebecca Snearly, rsnearly@co.whatcom.wa.us*
- *Whatcom County Library and Bellingham Public Library would probably be open to presentations, especially if the presentation was filmed so all staff could watch at their leisure*
- *Blaine Birch-Bay Thrives, Geof Morgan, geof.morgan@communityresilienceresearch.com*
- *Foothills Community Alliance, Melonie Ancheta, mbfpartnership@gmail.com*
- *Vesla: I have a meeting with all the early learning coordinators in the districts at the end of the month, and can use that platform to connect with all the districts.*
- *Foothills Communication Hub, Matthew Thuney, mdthuney@gmail.com*
- *Whatcom Community Healthcare Workers Network, Megan Stephenson, Megan.Stephenson@ucnw.org*
- *LGBTQ+ Healthcare Access Network, Talia Sorinson, Whatcomlgbtq@outlook.com*
- *Columbia Valley Community Connections, Jessica Bee, Jessica_bee@oppco.org*
- *CCS platform and Healthbridge were explored early on with this group's research. ACH has moved away from Healthbridge since that time.*
- *Whatcom Co Health Dept (Anne D) convenes a quarterly Behavioral Health provider meeting - this is a networking meeting that brings all providers together to discuss community wide trends, gaps, etc.*
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Resource Database & CIE Updates:
- Contacts since last meeting:
    - Lisa: 211, CIE, North Sound Accountable Communities of Health, Whatcom County Library System
    - Kristi: Peace Health, Behavioral Health Partners, Bellingham Public School District
- CIE webinar follow-up: What about the CIE webinar was compelling for Whatcom County's Future?
    Discussion:
    - *Informatica software is important to translate data from any number of organizations to manage any type of data source in any format. Meet organizations where they are at with their data curation.*
    - *Shared leadership and ownership for collective good.*
    - *Person centered care aspect. idea that we are not just collecting data resources, but to gather information about the individual users to minimize transfer of information and to increase coordinated care.*
    - *There are programs like Julato that do that 'care coordination' function. It would be cool to map how a tool like Julato would overlay with a CIE and 2-1-1.*
    - *Tool for data collection for advocacy for policy change. More real time impact on looking at and understanding data.*
    - *https://211taxonomy.org/ More info on the taxonomy*
    - *I'm still wondering how we can include families or those with lived experiences to be a part of this system build (Resource Guides and CIE)*

- o *Partnership Development is compelling.*
- o *Taxonomy--understanding how it works, how it changes.*

PART II: STRUCTURE of Resource Roundtable Effort:
- Statement of Community Support for this body of work
- Formalizing Committees & Positions Descriptions
- Visual of Structure
  - o Feedback on Structure
- Poll: are you a thinker or a planner?
  - o Thinker: someone who is committed to adding their voice to the conversation by participating in TPC meetings and actively providing feedback to the work we're doing
  - o Planner: someone who can assist with one (or more) of our four goals, and is committed to doing active work in moving the goals forward
- Poll: how can you help this effort?
  - o I have community connections and can help get the word out
  - o I want to help build a resource database
  - o I have in-depth knowledge in my field that I want to share with others
  - o I'm interested in higher-level care-coordination efforts
  - o Other

Next Steps /Final Thoughts/Guidance:
- What should this group be discussing? What should be on our radar to do this well?
  Discussion:
  - o *https://app.memoryfox.net/story/united-way-of-whatcom-county/united-way-fair*
  - o *Next Step: Connect with UW about Memory Fox concept and community support.*
  - o *We need to tap into the Family Council of Generations Forward. Vesla will be the liaison with the Family Council. Pull in the family/end user perspective.*
  - o *Gen Forward received a variety of ideas to parent council. There has been an exchange between parent council and Gen Frwd group. Enhance the services of Community Resource Center. Awaiting details on what that means, looks like. Tell us more. Next steps to receive feedback.*
  - o *If we can nail down whether we are using the 211 taxonomy - how are we paying for it, etc. then we can start creating our own database.*
  - o *We need to get commitment from the local agencies to be willing to submit their info into our database and provide them with an interface to do that. Then we can start working on a front-facing website interface for clients/people/agencies to search the database.*
  - o *Two active GF Policy/Advocacy Policy Workgroup and the Family Council. Still participating in the DSHS group. Through the state. Recipient to GF.*
  - o *Judy may be able to give an update upon her return.*
  - o *Sterling Chick from PHAB would be best contact*
  - o *Conversations Public Health Board. Maybe Astrid could attend. Suggest for Lisa to reach out to Astrid, to figure out how to coordinate.*

Next Meeting: Friday, November 20: 11 to 12:45